

'PROSEGUR HAWKEYE' TAKES INTELLIGENT REMOTE MANNED GUARDING TO A NEW LEVEL

- ▶ With the new technological advances incorporated into 'Prosegur Hawkeye', Prosegur's trailblazing and innovative remote manned guarding service, security guards will be able to intervene and dissuade potential intruders from any of the guarding posts installed.
- ▶ This solution extends the points of bidirectional communication and interaction, providing an additional level of security. This makes 'Prosegur Hawkeye' an ideal tool for a greater variety of spaces, such as business parks, warehouses and industrial buildings.

Madrid, 7 April 2022. 'Prosegur Hawkeye', a unique and pioneering remote manned guarding service, features new technological advances which take it a step further in terms of innovation within the field of intelligent security. The innovative aspect of this service is that it expands the points of communication and two-way interaction of the guards in the event of possible incidents.

Until now, 'Prosegur Hawkeye' consisted of multiple cameras monitored by a team of security guards in the Prosegur Control Centre. The system was rounded off with a totem with a screen from which the user could see and interact in real time with the guard. The new version means all the manned guarding posts (cameras deployed in the facilities to be protected) will have the capacity for two-way communication and interaction. This differential factor provides an additional level of security. And makes 'Prosegur Hawkeye' an ideal tool to protect a greater variety of spaces such as: business parks, warehouses or industrial buildings.

"With the new advances incorporated into the system, the security guard will be able to communicate with any person or intervene and dissuade possible intruders more quickly and efficiently through any of the manned guarding posts installed via a two-way audio system", says Sebastián Sletatt, SMB Global Director at Prosegur Alarms. This means communication no longer needs to be carried out exclusively through the security device located at the main entry point to the building - the totem with a 32-inch screen and two-way communication system -, which was the only point that allowed intervention and communication online, and which will now be an optional element of the system.

The expansion of the interaction points of 'Prosegur Hawkeye' provides an additional level of security, since the security guard can intervene directly at different points of the building or facility, accelerating and optimising any intervention required in the event of incidents such as, for example, an attempted intrusion. At the same time, the deterrent component is significantly enhanced.

An innovative and invulnerable security system

'Prosegur Hawkeye' is an invulnerable security system. The guards can engage in two-way communication with any user of the building or possible intruder from any of the manned guarding posts. As an additional option, it is possible to see the guards assigned to each service through a 32-inch high-brightness screen on a totem. The guards are available 24 hours a day, which assists constant interaction with them. Another key feature of this service is that it helps protect the professionals responsible for manned guarding who, since they are not exposed to any type of physical attack, can witness any unusual event that occurs in the monitored perimeter without any delay. In addition, the system feature UPS (Uninterruptible Power Supply) technology that keeps the installation running even in the event of power outages.

In the event of an incident or suspicious situation, the security guard immediately activates the security protocol so that a motorised guard or the police can attend. In addition, 'Prosegur Hawkeye' can be enhanced with additional services depending on the characteristics of the building or facility to be protected.

